

How can I receive information about my case?

- Call the Nebraska Child Support Customer Service Center: 1-877-631-9973 Option # 2.
- Representatives are available Monday-Friday from 8 am to 5 pm (CST) to assist you.

How will I receive payments?

- You can receive your child support payments through direct deposit or on a State issued debit card. Visit: https://childsupport.nebraska.gov/ for more information.
- When money is received and applied to your case, it is disbursed to you within three business days.

What if the other parent does not live in Nebraska?

• Nebraska Child Support Services will work with the other state to establish and enforce a child support order.

Available enforcement actions

- Income Withholding
- License Suspension
- Tax Refund Intercept
- Many other enforcement options

Enforcement actions are not triggered for a parent who is current on their support obligation. Enforcement actions are used to encourage payments when needed.

Custody and Visitation

• Nebraska Child Support Services is unable to assist with custody or visitation issues. If you need assistance in these areas, please contact a private attorney.

Visit the Nebraska Child Support Services website for more information: https://childsupport.nebraska.gov/

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