



## Probation Service Definition

ADMINISTRATIVE OFFICE OF THE COURTS & PROBATION

<b>SERVICE NAME</b>	<b>Mediation</b> <span style="float: right;"><input type="checkbox"/> Adult <input checked="" type="checkbox"/> Juvenile</span>
<b>Category</b>	Non-Treatment
<b>Setting</b>	Community-based
<b>Facility License</b>	Services conducted by the Nebraska Mediation Center trained staff – no licensure necessary
<b>Service Description</b>	Mediation is a private face-to-face problem-solving process to resolve conflict and reach an agreement between the youth, their family and other parties to be utilized when conflict in the youth’s life increases the risk of further law violations or out of home placements. This may include restitution agreements between the youth and victim.
<b>Service Expectations</b>	<p>The mediation center will work with the youth, family, and other parties to come to resolution on questions of restitution as a result of a legal charge or resolve a particular issue of conflict referred by the probation/problem solving court officer.</p> <ul style="list-style-type: none"> <li>• Identify, contact and prepare relevant participants</li> <li>• Identify location for mediation</li> <li>• Provide written updates and resolution decision to probation</li> </ul>
<b>Service Frequency</b>	Up to 5 hours of mediation including preparation and meeting time
<b>Length of Stay</b>	One mediation session
<b>Staffing</b>	Staff must be associated with a non-profit mediation center as determined by the Administrative Office of the Court’s Dispute Resolution and Mediation Division Policies and Standards. The mediation center must become a Registered Service Provider (RSP) with the Administrative Office of the Courts and Probation.
<b>Staff to Client Ratio</b>	As set by the selected mediation center
<b>Hours of Operation</b>	Flexible to accommodate the youth, family and team’s schedule
<b>Service Desired Outcomes</b>	An agreement is reached between all parties as to the issue at conflict and/or the question.
<b>Unit and Rate</b>	Per hour; see rate sheet

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Service Interpretive Guideline]