



Probation Service Definition

ADMINISTRATIVE OFFICE OF THE COURTS & PROBATION

Service Name	Electronic Monitoring <input checked="" type="checkbox"/> Adult <input type="checkbox"/> Juvenile
Category	Supportive Service (non-clinical, non-treatment)
Setting	Community-based
Facility License	Licensure is not required for this service
Service Description	<p>Electronic monitoring (EM) is an electronic system for high-risk clients to enhance community safety. EM provides the probation/problem-solving courts staff member a notification, or alert, when a client leaves his/her home when he/she is required to remain home or when the client enters an exclusion zone (a geographic area where they are not permitted to go). There are two types of EM technology used by Probation: Radio Frequency (RF) and Global Positioning System (GPS).</p> <p>Radio Frequency (RF) is designed for individuals who are in need of stabilization and structured scheduling when outside of their residences. This technology tracks the departure and return of clients from their residence and allows for daily schedules and curfews to be set. The targeted population includes individuals currently under supervision for a property crime; a history of missing appointments, including employment; struggles with time management, life management, or substance use; or overall irresponsibility and instability.</p> <p>Global Positioning System (GPS) is reserved for individuals who pose a threat to community safety, and includes sharing with law enforcement that GPS technology is in use. This technology tracks the whereabouts of a person on a real-time basis and can include exclusion zones. The targeted population includes individuals currently under supervision for a crime involving a victim; a history of violence [current or prior conviction within the past three (3) years]; gang members (known or suspected affiliation verified by law enforcement); and individuals who have a current or previous conviction for the distribution/sale of drugs.</p>
Service Expectations	<p>EM services are to be provided by qualified providers who are selected through a competitive procurement process. Probation requires the use of the newest technologies and techniques within each type of monitoring in order to maximize the efficiency and effectiveness of monitoring clients. Specific service expectations are specified in the applicable competitive procurement documents.</p> <p>Program plan required <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>
Service Frequency	The service is provided continuously while authorized by Probation, 365 days per year and 24 hours per day.

Staffing	Electronic monitoring staff must be affiliated with selected RFQ providers. This service requires Criminogenic Continuing Education Hours <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Length of Service	As per the order of the sentencing judge or as sanctioned by the supervising probation/problem-solving court staff member.
Staff to Client Ratio	No specific ratios outlined
Hours of Operation	Monitoring 365 days per year, 24 hours per day. Hookups and removals shall follow the terms outlined in the current competitive procurement documents and the associated Service Contract.
Service Desired Outcomes	Outcomes for this service include, but are not limited to, developing and following a daily schedule, avoiding exclusion zones, increasing overall accountability and compliance with terms of probation with a goal of successfully completing electronic monitoring services.
Unit and Rate	Rate is determined by competitive procurement; please reference these applicable documents for specifics.