



Probation Service Definition

ADMINISTRATIVE OFFICE OF THE COURTS & PROBATION

| SERVICE NAME | COMMUNITY YOUTH COACHING (CYC) <input type="checkbox"/> Adult <input checked="" type="checkbox"/> Juvenile |
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| Category | Non-Treatment |
| Setting | Community-based in-home service |
| Facility License | License is not required for this service |
| Service Description | <p>Community Youth Coaching is a youth-guided, family-driven service that provides an innovative, individualized alternative to detention, strengthening community safety and appearance in court through intensive relationship building, skill building and positive youth development. Community Youth Coaches will serve as positive role models, provide advocacy and individualized coaching, and support the youth in building and developing critical problem-solving strategies to help interrupt cycle(s) of negative behavior.</p> <p>This service may be implemented during juvenile intake or anytime during case management when a youth is at risk of violating conditions of probation that could result in detention.</p> |
| Service Expectations | <ul style="list-style-type: none"> • The Community Youth Coach (CYC) will respond within two (2) hours of the referral; initial contact with the youth and parent/guardian may be completed in-person or by phone contact. • The CYC will meet in person with the youth and parent/guardian within 24 hours of the referral. • The CYC will partner with the supervising officer to provide guidance and prepare the youth on what to expect about the court process and assist them in problem solving potential barriers to attending their scheduled court hearing. • The CYC will complete an approved strengths-based screening tool to determine the youth’s strengths and needs that supplements goal planning within 72 hours of the referral. • The CYC will develop a written service plan in coordination with the youth and their family, the supervising officer, and other identified positive supports within five (5) calendar days of the referral. <ul style="list-style-type: none"> o Development of the service plan should be guided by the 10 Wraparound Principles (Family voice and choice, Team based, Natural supports, Collaboration, Community based, Culturally competent, Individualized, Strengths based, Unconditional, and Outcome based) to ensure the youth and family are intentionally engaged and prioritized in the planning process. |

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| Service Expectations | <ul style="list-style-type: none"> ○ Individualization of the service plan will be based on the youth/family’s skills, interests, abilities, and goals, relevant collateral documentation/assessments and necessary crisis planning. ○ The service plan must also incorporate referral information (driver, skill development, etc.) from the supervising officer and any conditions/expectations outlined by the judge during the detention hearing. ○ Once developed, the service plan will be shared with the youth, parent/guardian and the supervising officer. ● The CYC will meet with the youth a minimum of three (3) hours face-to-face per week; it is expected that the service will be more intensive at the onset of the referral and may decrease as the youth and family make progress toward the identified service plan goals. ● The CYC will work with the youth and family building on personal strengths, skills and capabilities, to help address areas of need that can include but are not limited to: <ul style="list-style-type: none"> ○ Interpersonal development, positive relationships and boundary setting ○ Parent and family engagement ○ Self-management and coping strategies ○ Problem-solving and communication ○ Employment/education ○ Prosocial activities ○ System navigation and community resources (such as transportation to scheduled court hearings) ● For youth who are already under probation supervision, the CYC will connect with the supervising officer to collaborate on the existing success plan. <p>Program plan required <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> |
| Service Frequency | Minimum of three (3) hours per week; face-to-face; in person, not to exceed 25 hours per month |
| Length of Stay | Up to forty-five (45) days |
| Staffing | <ul style="list-style-type: none"> ● Bachelor’s degree in related field preferred; two years of coursework in a human services field and/or two years of experience/training or two years of lived experience with justice system involvement with demonstrated skills and competencies in advocacy, engagement and skill building acceptable. ● Must be affiliated with a selected RFQ provider who is a Registered Service Provider. ● Staff shall be educated/trained in positive youth and adolescent brain development, family engagement, strengths-based supports, skill building, criminogenic risk and need, rehabilitation, wraparound principles, and trauma-informed care. <p>This service requires Criminogenic Continuing Education Hours <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> |
| Staff to Client Ratio | No more than 8 youth per Community Youth Coach |

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| Hours of Operation | 24 hours/day, 7 days/week; The CYC must be available during times that meet the needs of the youth and family to include after school, evenings and weekends. Scheduled services should not interfere with the youth's academic and extracurricular schedule. Face-to-face services should occur within the family home or in the community outside of the educational environment. |
| Service Desired Outcomes | <ul style="list-style-type: none"> • The CYC will meet with the youth and parent/guardian within 24 hours of referral • The youth can remain safely in the community without the need for detention • The youth will not receive a new law violation prior to their next hearing • The youth will appear for their next scheduled court hearing • The CYC will help the youth and their family identify strengths and problem-solving skills |
| Unit and Rate | As set forth in the RFQ; The AOCP reserves the right to modify the rate at any time without reissuing the RFQ if it is in the best interest of the AOCP to do so; updated rates shall be reflected in the rate sheet. |