



ADMINISTRATIVE OFFICE OF THE COURTS & PROBATION

Service Interpretive Guidelines
Mediation

SERVICE DESCRIPTION:

Mediation is a private face-to-face problem-solving process to resolve conflict and reach an agreement between the youth, their family and other parties to be utilized when conflict in the youth's life increases the risk of further law violations or out of home placements. This may include restitution agreements between the youth and victim.

TARGET POPULATION:

This service would typically assist in addressing youth when matters of restitution due to a legal offense cannot be resolved through the Victim Impact Statement Protocol. The court will typically order this service. Youth participating in this service could be of various risk levels and may score higher in Attitudes/Orientation.

PROBATION/PROBLEM SOLVING COURT OFFICER (OFFICER) RESPONSIBILITIES:

- Officer shall ensure the provider has all necessary collateral information to direct the focus of the conference, (criminogenic risk, need and responsibility) relevant collateral documentation/assessments and youth/family goals.
- Officer shall participate in person at the conference as a member of the team.
- Officer shall communicate with the provider and obtain a written report when the service is completed
- Officer will complete engagements outlining the information obtained at the conference.
- Officer will upload documentation to the information management system.

This service does not take the place of case management strategies employed by the probation/problem solving court officer to assist the youth in working through difficult situations.