



Probation Service Definition

ADMINISTRATIVE OFFICE OF THE COURTS & PROBATION

SERVICE NAME	Mediation	<input type="checkbox"/> Adult <input checked="" type="checkbox"/> Juvenile
Category	Non-Treatment	
Setting	Community-Based	
Facility License	<ul style="list-style-type: none"> • Facility licensure is not required. • Services must be conducted by the Nebraska Mediation Center trained staff 	
Service Description	Mediation is a private in-person problem-solving process to resolve conflict and reach an agreement between the youth, their family and other parties. Mediation is utilized when conflict in the youth’s life increases the risk of further law violations or out-of-home placements. This may include restitution agreements between the youth and victim.	
Service Expectations	<p>The mediation center will work with the youth, parent/guardian/caregiver and other parties to come to resolution on questions of restitution as a result of a legal charge or resolve a particular issue of conflict referred by the probation/problem solving court officer.</p> <ul style="list-style-type: none"> • Identify, contact and prepare relevant participants • Identify location for mediation • Provide written updates and resolution decision to probation/problem solving court officer within 5 business days of the mediation session 	
Service Frequency	Up to 5 hours, including preparation and meeting time	
Length of Service	One mediation session	
Staffing	<ul style="list-style-type: none"> • Staff must be affiliated with an agency that is a Registered Service Provider • Staff must be associated with a non-profit mediation center as determined by the Office of Dispute Resolution and Restorative Justice and associated Mediation Division Policies and Standards • All providers must be trained in trauma-informed care, recovery principles, evidence-based practices, adolescent development and crisis management 	
Staff to Client Ratio	<ul style="list-style-type: none"> • All staffing shall be adequate to meet the individualized treatment needs of the individual and meet the responsibilities of each staff position • Caseloads are as determined by the agency 	

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Hours of Operation	Flexible to accommodate the youth, family and team's schedule
Service Desired Outcomes	An agreement is reached between all parties as to the issue at conflict and/or the question.
Unit and Rate	See rate sheet