



Probation Service Definition

ADMINISTRATIVE OFFICE OF PROBATION

SERVICE NAME	Family Support <input type="checkbox"/> Adult <input checked="" type="checkbox"/> Juvenile
Category	Non-Treatment
Setting	Will take place in the environment outlined in the referral and team plan.
Facility License	N/A
Service Description	Family support services offer face-to-face goal-driven support for youth and family/guardian to enhance family functioning.
Service Expectations	<p>The Family support worker shall support the youth and family/guardian in development of skills to effectively interact and manage the youth by:</p> <ul style="list-style-type: none"> • Accomplish goals identified by probation referral and enhanced by the family team. • Model appropriate coping skills and conflict resolution strategies to normal adolescent behavior; • Connect the family to community resources and supports. • Conduct an assessment to supplement the family team goals to determine the family’s needs and strengths within 7 days of accepting the youth/family into the program. • Communicating with the probation officer at least weekly via face to face, phone, or email contact • Participate in Family Team Meetings
Service Frequency	Variable depending on court order and family team identified goals. It is expected that this service is more intensive at the onset of the service and will reduce as the youth and family make progress. The frequency must be approved by the probation officer and will be no more than 8 hours/week.
Length of Stay	Up to 4 months
Staffing	A family support worker must hold a Bachelor’s Degree in a related field or have four (4) years of experience with in-home behavioral interventions. Each family support worker must be affiliated with an agency. Each family support worker must register individually with the Office of Probation Administration.
Staff to Client Ratio	Determined by the agency.
Hours of Operation	24 hours/day, 7 days/week. Emergency response is required.
Service Desired Outcomes	<ul style="list-style-type: none"> • Enhanced family functioning and communication; • Decreased need for emergency interventions; • Youth remains in the home/community;

	<ul style="list-style-type: none">• Increased ability to apply appropriate rewards and consequences;
Unit and Rate	Hourly

DRAFT

[Click to direct to Service Interpretive Guideline]

